

Customer support

Technical support

1.800.435.7949

FedEx Freight International Services (FIS)

(Monday to Friday 24/5)

US to Canada – FISInbox@fedexfreight.com

Canada to US – FISPAPS@fedexfreight.com

Shipment info & disputes

Freight Inspections

freightresearchreviews@fedexfreight.com

Freight LTL Hazmat

1.844.521.5125 (Option 1)

fxfhazmat-support@fedexfreight.com

Freight Reweigh Disputes

reweighreviews@fedexfreight.com or

<https://www.fedexfreight.com/en-us/manage-account/billing>

Invoice & billing

Freight Billing Online

fxf_fbosupport@fedexfreight.com or

<https://www.fedexfreight.com/en-us/manage-account/billing>

Freight Billing Disputes & Invoice Adjustments

invoicereview@fedexfreight.com

Freight Collections

1.866.756.3590

Freight Cash Research

arcoa@fedexfreight.com

Customer service

1.866.393.4585

FedEx Freight International Customer Service

1.866.393.4685

internationalratequotes@fedexfreight.com

Product & services

Freight Direct

<https://www.fedexfreight.com/en-us/services/freight-direct>

LTL Select

<https://www.ltlselect.com>

FedEx Freight 100 Series Rules Tariff

<https://www.fedexfreight.com/en-us/support-resources/service-guide>

Freight Volume Services

1.888.465.5646

volumeservices@fedex.com

Claims

FedEx Cargo Claims

1.800.308.3963

file.freightclaim@fedexfreight.com

Claim Online: Claims may be filed online when a customer has a FedEx Freight account.

- Go to <https://www.fedexfreight.com/en-us/manage-account/claims>
- Click “Log in”

Freight Claims

file.freightclaim@fedexfreight.com